



# WeChat payment grid refund process

How do I check the status of a WeChat refund request?

You can initiate refund requests and check the real-time status of refunds through API or by logging in to the WeChat Pay Open Platform. ? What responses can be returned after I initiate a refund request (variable: refund\_status\_\$n)? SUCCESS - Refund was successful. The refund amount has been successfully returned to the user.

What happens if I request a different refund on WeChat Pay?

If you initiate more than one request for the same refund, be sure to use the same refund No. If you initiate the request again using a different refund No, WeChat Pay will consider it as another refund, which may cause duplicate refund.

How does WeChat Pay work?

When the customer selects WeChat Pay to process a payment on your checkout, the WeChat app will open on the customer's device. The customer checks the recipient of the funds and the amount displayed, then selects to pay either with a bank card, or using their WeChat balance. The customer enters their password to complete the payment.

Where can I check the refund details of overseas payment?

Refund details can be obtained via the refund query API. You can also check the statement of the day when the refund is completed. ? What's the exchange rate for refund of overseas payment?

Can I get a refund if a transaction is completed 365 days ago?

No. Only the transaction orders completed in the last 365 days are refundable. For the orders completed 365 days ago, please process the refund by other means. In addition, there is a limit on the refund frequency for the orders completed 60 days ago. If the error code &quot;FREQUENCY\_LIMITED&quot; is returned, please decrease the frequency and try again.

refund\_id: WeChat payment refund order ID. Please refer to the API document for ordering by scanning code for other critical parameters. 3.2.5 Query all refunds. ... Before status checking and processing of the business data, a data ...

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WeChat Pay for overseas users or tourists to China. Starting from the end of July 2023, overseas users or tourists who link their international cards to WeChat Pay and Alipay will be able to use mobile payments at the vast ...

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